

MCC 360 MULTI-SOURCE FEEDBACK (MSF) AND COACHING PROGRAM

Be the best doctor you can with unique insights from those who matter most and coaching from trained peer facilitators.

Program overview

Designed for physicians practicing medicine in Canada, the MCC 360 multi-source feedback and coaching program helps physicians further improve communication, collaboration, and professional CanMEDS skills. Recognized as a Health Standards Organization Leading Practice, the program offers you a holistic view of your practice, including your strengths and opportunities for growth.

MCC 360 facilitates feedback collection from those you work with as well as those you care for to create an individualized, actionable report to help you better understand and reflect on your practice. This is further supported during two one-on-one coaching sessions.

Earn CPD credits: Truly personalized professional development

By completing the MCC 360 multi-source feedback and coaching program, you can earn up to 15 Continuing Professional Development (CPD) credits with The College of Family Physicians of Canada as a Mainpro+ activity and the Royal College of Physicians and Surgeons under section 3 of the Maintenance of Certification (MOC) program. The insights from your report and coaching sessions can also be used to earn further CPD credits after completing the program.

How the program works

The program can be completed at your own pace within 3-months after signing-up. The MCC 360 multi-source feedback and coaching program takes about 5-hours of your time, including completing your self-evaluation, requesting feedback, and your two on-one-on coaching sessions. The program is easy to navigate from within the MCC 360 portal. Detailed instructions, resources and dedicated support are available to set you up for success.

For more information

mcc360.ca | mcc360@mcc.ca | 1-833-521-6024 (toll-free)

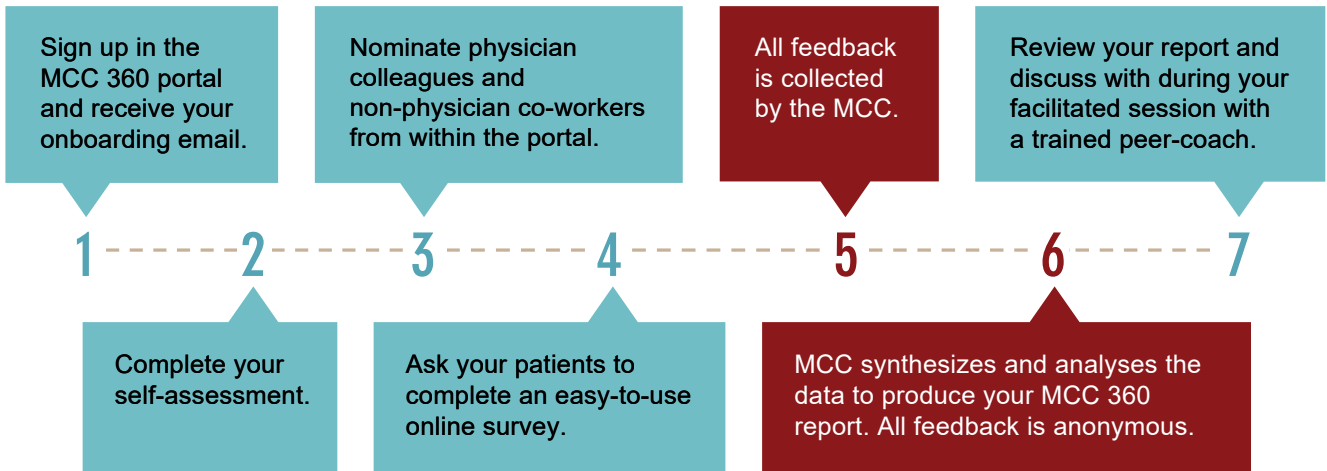
PROGRAM BENEFITS

- ✓ Facilitated individualized feedback from colleagues, co-workers, and patients that is statistically significant
- ✓ Insightful free-text comments in addition to quantitative responses
- ✓ Work with a trained peer-physician to help you reflect on your unique report and help build an action plan
- ✓ Demonstrated results with 80% of physicians reporting meaningful practice changes
- ✓ Full-service delivery of surveys and report by the Medical Council of Canada, experts in physician assessment
- ✓ Program developed for the Canadian context and based on the CanMEDS physician competency framework
- ✓ Dedicated customer service agents to support you throughout the program available via toll-free phone line and email
- ✓ Resources and support to set you up for success
- ✓ Bilingual program, including MCC 360 portal, customer support and surveys

Coaching

The MCC 360 Feedback and Coaching Program includes two one-hour private coaching sessions. The first session is immediately after you receive your report and the second is four to six weeks later. The sessions are led by experienced facilitators, allowing you to reflect on the results in your report in an objective, and constructive manner and helping you build a meaningful action plan.

MSF / Coaching timeline



WHAT PEOPLE ARE SAYING “”

“This process is all about helping you become the best physician you can be and provides you with tangible information to be even better in the way that you practise medicine.”

**Deputy Registrar,
CPSA**

“MCC 360 is part of our continual learning experience as physicians. After receiving my report, the review with the facilitator was very worthwhile. Even after 46 years in medicine practice, I found that there are always areas for improvement.”

**MCC 360
Physician participant**

“It can be difficult to view our strengths and opportunities objectively or to see connections between different aspects of the report on our own. Facilitation can open the door to new action plans that allows us to make a real difference in our practice.”

**MCC 360
Peer feedback facilitator**



ABOUT THE MEDICAL COUNCIL OF CANADA

The Medical Council of Canada (MCC) strives to achieve the highest level of medical care in Canada through excellence in the assessment of physicians. The MCC assesses approximately 10,000 medical students and graduates every year through our examinations. Our ongoing support for research and development ensures the MCC remains at the forefront of innovation in medical assessment.

MCC 360 launched in 2017 after a focused research project responding to the need identified by the medical community. Thousands of physicians across Canada have participated in the program.

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